

## **Billing:**

Bills for water and sewer service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered.

### **Meters are read:**

February 28th  
May 31st  
August 31<sup>st</sup>  
November 30th

### **Bills are sent:**

April 1st  
July 1st  
October 1st  
January 1st

A late payment charge of 3 percent but not less than 50 cents will be added to bills not paid within 20 days of issuance. This **ONE-TIME** 3 percent late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangements for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 185.

You may sign a deferred payment agreement to pay installments on your bill. If you do not pay installments as agreed, the utility may disconnect your service. The utility does not have to negotiate a new agreement before it disconnects your service. It is the customer's responsibility to inform the utility of any significant changes in your ability to pay.

Your service can be shut off for any of the following reasons:

- You fail to pay your bills, including delinquent bills from a previous address.
- You fail to pay installments with the terms of a deferred payment agreement.
- You tamper with your meter.
- There is a safety hazard.
- You refuse or fail to allow for a meter reading once every 9 months.

All customers whose service is disconnected shall be required to pay a reconnection charge. A reconnection charge of \$30 during regular office hours and \$45.00 after regular office hours will be assessed.

Delinquent municipal utility bills may be levied as a tax to the property owner as provided in Wis. Stat. § 66.0809(3).

## **Payment Options:**

In Person: Darlington Municipal Building  
627 Main Street  
Darlington, WI 53530  
Monday – Friday  
8:00 a.m. – 4:30 p.m.

By Mail: Municipal Water & Sewer Department  
P.O. Box 207  
Darlington, WI 53530

Drop Box: Located Inside at  
Dick's Supermarket  
149 Wells Street  
Darlington, WI 53530

Credit Card Payments: Pay online @ [www.officialpayments.com](http://www.officialpayments.com)  
or call: 800-272-9829 (1-800-2PAY-TAX)  
-Use Jurisdiction Code #6706-  
For more info-see [www.darlingtonwi.org](http://www.darlingtonwi.org)

### **Non-Sufficient Funds Charge - \$25.00**

*At this time, we are regulated by the Public Service Commission to bill quarterly. **Utility customers wishing to make monthly payments are welcome to prepay, which will be credited to your account.** By sending in monthly payments the month after the regular quarterly bill is paid, the next bill the customer receives will be greatly reduced.*

### **City of Darlington's Water & Sewer Committee**

Dave Gough, Chairperson  
Bev Anderson  
Cindy Corley  
Don Osterday  
Steve Pickett  
John Sonsalla

## **CITY OF DARLINGTON MUNICIPAL WATER & SEWER DEPARTMENT**

## CONSUMER INFORMATION

**627 Main Street  
P.O. Box 207  
Darlington, WI 53530  
Phone: (608) 776-4970  
Fax: (608) 776-4974**

**OFFICE HOURS:  
8:00 a.m. – 4:30 p.m.**

## Quarterly Water Rates

Effective December 1, 2008

### General Service – Metered (Mg-1)

Meter Size	Quarterly Rate
5/8" & 3/4"	\$20.40
1"	\$36.00
1¼"	\$51.00
1½"	\$69.00
2"	\$102.00
3"	\$180.00
4"	\$303.00
6"	\$471.00
8"	\$564.00

### Plus Volume Charges:

First 25,000 gallons used each quarter	\$3.37 per 1,000 gal.
Next 275,000 gallons used each quarter	\$2.53 per 1,000 gal.
Over 300,001 gallons used each quarter	\$1.98 per 1,000 gal.

### Additional Meter Rental Charge (Am-1)

This rate shall be applied to customers that request the installation of a second meter to receive credit for clear water not discharged into the sanitary sewer system, or if a sewerage service customer who is not a customer of the water utility requests the installation of a meter to determine the volume of sewage discharged into the sanitary sewer system. The customer must, at his own expense, make necessary changes in the water piping and install couplings so that a meter can be set. (Municipal Code of Darlington, Wisconsin, Ch. 18, Sec. 18.34) This rate shall be applied only to single-family residential and small commercial customers.

Meter Size	Quarterly Rate
5/8" & 3/4"	\$8.00
1"	\$14.00
1¼"	\$20.00
1½"	\$27.00
2"	\$38.00

Initial Meter Installation Charge - \$35.00

### General Water Service – Unmetered (Ug-1)

Where the utility cannot immediately install its water meter, service may be supplied temporarily on an unmetered basis. Such service shall be billed at the rate of \$54.10 per quarter. This rate shall be applied only to single-family residential and small commercial customers and approximates the cost of 10,000 gallons of water per quarter.

### Public Fire Protection Service (Fd-1)

Under Wis. Stat. § 196.03(3)(b), the municipality has chosen to have the utility bill the retail general service customers for public fire protection. This service shall include the use of hydrants for fire protection service only and such quantities of water as may be demanded for the purpose of extinguishing fires within the service area; also includes water used for testing equipment and training personnel.

Meter Size	Fire Protection Charge
5/8" & 3/4"	\$23.40
1"	\$30.30
1¼"	\$39.60
1½"	\$46.50
2"	\$69.90
3"	\$93.00
4"	\$117.00
6"	\$141.00
8"	\$162.00

### Water Lateral Installation Charge (Cz-1)

The initial water lateral, not installed as part of a subdivision development or an assessable utility extension, will be installed from the main through the curb stop and box by the utility.

Service Size	Charge
3/4" and over	Actual Cost

PSCW Authorization by Order No. 1560-WR-101

## Quarterly Sewer Rates

Effective September 1, 2004

### General Service – Metered

Sewage contributors discharging domestic strength sewage up to 250 mg/l BOD and 250 mg/l suspended solids.

Meter Size	Quarterly Rate
5/8"	\$53.42
3/4"	\$53.42
1"	\$79.50
1¼"	\$99.64
1½"	\$120.84
2"	\$170.66
3"	\$269.24
4"	\$390.08

### Plus Volume Charges:

For each 1,000 gallons of domestic strength sewage discharged to the sanitary sewer system, \$7.67 per 1,000 gallons will be charged.

### Surcharges:

Where the waste of any commercial and industrial contributor exceeds the domestic strength sewage, a periodic sampling shall be taken and the sewage analyzed to determine the strength of said waste, and shall be billed at the following rate.

*BOD in excess of 250 mg/l	46.8¢ per pound
**SS in excess of 250 mg/l	66.4¢ per pound

\*BOD– Biochemical Oxygen Demand

\*\* SS – Suspended Solids

### General Service – Unmetered

Service shall be billed at the rate of \$168.47 per quarter for customers who are unmetered. This rate shall be applied only to single-family residential and small commercial customers and approximates the cost for 15,000 gallons per quarter discharged to the sewer system.

### Sewer Lateral Connection Charge - \$250.00

Municipal Code of Darlington, Wisconsin, Chapter 18, Section 18.28